

# Annual Report 2018-19

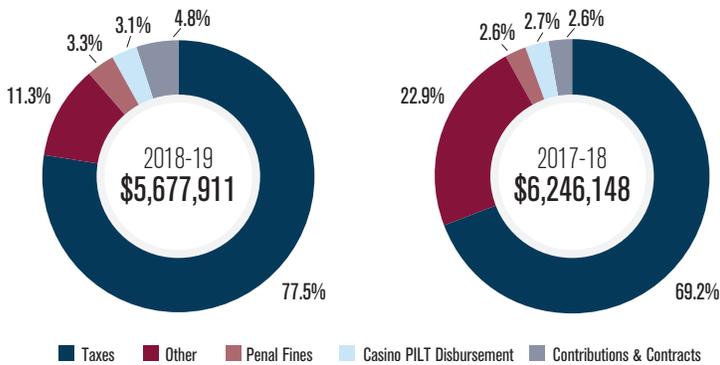
Willard Library continues to be a popular resource for books, movies, and digital downloads, as well as a frequent destination for computer users. The Library circulated over one million items this year, including over a quarter of a million downloads. Additionally, the Library's Chronicling Battle Creek suite of digitized local publications had over 210,500 page views. The Library increased its digital collection of ebooks and downloadable audiobooks and continues to offer downloadable music, video, and magazines in digital format. One-on-one technology assistance and legal self-help services continue to grow in popularity with library guests.

The Library maintained its traditional reading programs, with over 1,900 children and teens participating. Over 13,400 books were mailed to homebound readers, and over 1,100 patron requests were fulfilled.

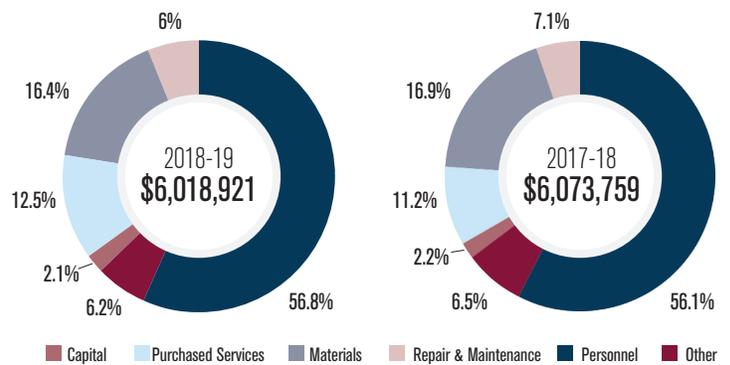
The Library continues to make progress toward the strategic plan goals. This year the Willard Library app was launched and used on over 800 devices. The Library participated in Juneteenth, Hispanic Heritage Month, and the Pride Festival as part of our commitment to community engagement. Additionally, staff participated in the linear park cleanup and ramp build community events as a part of the *Love Where You Live* series. Additional programming included the *Finding Your Roots* genealogy series, *Third Age* series for seniors, forest therapy sessions, lunch and learn with Holocaust survivor Irene Butler, a concert by the Red Sea Pedestrians, and a newly formed Willard Library Book Club. The Library launched a vinyl lab and developed maker kits available for checkout.

The Library's administration continues to monitor property values, as well as proposed legislation that would affect library funding at both the local and state level. Areas of potential financial concern include local tax-capture agreements and the elimination of the Personal Property Tax, with the Library experiencing a decrease of approximately \$800,000 from last fiscal year. Property values increased slightly. Library expenditures are regularly reviewed for potential cost-saving measures.

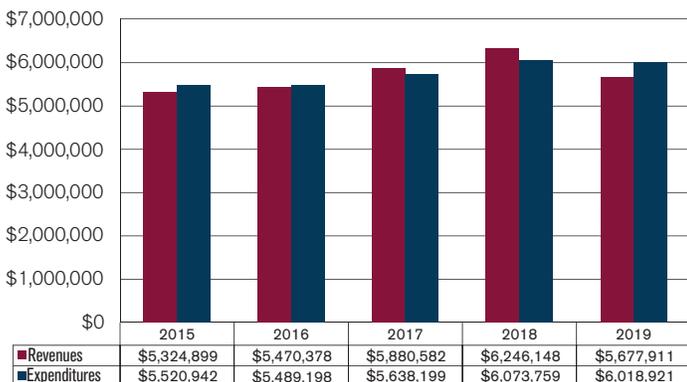
## Revenue



## Expenditures



## General Fund Operations



## Average Circulation Per Resident

